II.   Vision

The County today is at a milestone in its technology evolution. At stake is the definition of the County's strategic technology direction. To unite the County's stakeholders and provide ongoing direction, a technology vision has been shaped to define an image of the future in terms of technology, functionality, structure, and use. This new vision has been developed through a process with input from stakeholders all around the County. The vision is aligned with agency business plans and has been composed through the views of upper management. Serving as a guidepost, the vision will help ensure that a consistent and effective approach is taken to deploy technology that ultimately brings many benefits to the public and staff.

The technology vision is packaged as a concise statement to guide the County's efforts and provide forethought related to how technology will be delivered and utilized in the best interests of the community. The vision emphasizes the importance of providing solutions that will ensure the highest level of service. The vision is also based upon the premise of continuous technology development linking all users together irrespective of location in a convergence of collaboration and service. The overarching technology vision of the County states that —

> *ALL COUNTY INFORMATION AND INFORMATION-BASED SERVICES ARE COST-EFFECTIVE, EASY TO ACCESS AND USE BY THE PUBLIC, BY PRIVATE COMPANIES, AND INTERNAL STAFF THROUGH WEB-BASED TECHNOLOGIES WITH APPROPRIATE SECURITY AND PRIVACY CONTROLS.*